



STATEMENT OF ARRANGEMENTS FOR MY TURRIFF

Relevant complaints policies

Complaints Policy and Procedures adopted on 6 July 2016

Whistleblowing Policy adopted on 6 July 2016

Internal authority structure

My Turriff is owned and managed by Mike Rawlins.

Person responsible for code compliance

Mike Rawlins is responsible for compliance

Person to whom complaints are first reported

Mike Rawlins, site owner

Steps to deal with failures in code compliance

Compliance failures are reported directly to IMPRESS. Mike Rawlins will review all compliance failures every quarter. A quarterly action plan is drawn up and key points arising from compliance failures will be implemented.